



Call Support: 0800 319 6262
Sales: 0800 319 6363

SIP Communicator™

Hosted Telephony from Spitfire from £10.00 per month

Spitfire's SIP Communicator™ is a hosted PBX solution which provides everything that you would normally expect from a business quality phone system, but without the high capital expenditure.

For further information about how Spitfire can get SIP trunking working for your business please [enquire here](#) or telephone **0800 319 6000**.

Save on telephone equipment

Typically even a small telephone system can cost thousands of pounds. The only capital expenditure with SIP Communicator™ is the cost of the phones, maybe a Power over Ethernet switch if over 4 extensions, and a small remote project management/configuration fee. The initial equipment and engineering cost compared with a telephone system is a reduction of 60%.

For a typical 6 user SIP Communicator™ system, the hardware cost is around £850.00.

Save on telephone line installation

Instead of installing expensive ISDN or analogue lines, the system uses IP telephony which reduces the line installation cost by over 50%.

Installing 3 ISDN2e circuits, allowing 6 people to be on the phone at any one time, would have a typical installation cost of £850.00.

To install a dedicated IP circuit for voice capable of handling up to 6 calls would cost £199.00, including the analogue host line.

Low rental costs

SIP Communicator™ extensions cost £10.00 per month. The cost of the underlying IP Bearer circuit is significantly subsidised and costs from £29.00 for an ADSL Max Premium, to £59.00 for a 1:1 SDSL Circuit. Typically total running costs are the same as, or even lower than, a normal ISDN based telephone system – with far greater flexibility.

Better Features – More Flexibility

SIP Communicator™ is ideal for businesses which do not want to invest a phone system that they may quickly grow out of, or those which have rapidly-changing communication requirements. It is also suitable for companies that do not have a fixed office location or are frequently moving from one rented space to another. You can add or remove extensions without an expensive engineer visit – at as little as 24 hours notice.

Where a business has home workers or workers in many different locations, then SIP Communicator™ makes even more sense, as everyone can call each other free of charge and incoming calls can be routed to any location.

Some of the outstanding features that SIP Communicator™ includes as standard include:

- Fully flexible call routing and re-direction.
- Auto attendant features.
- Voicemail to email.
- Email alerts of missed calls.
- Conference bridge facility.
- Softphone compatible.
- Easy to use web interface.

- Call diversion and forwarding.
- Log on from home/remote sites.
- Full call records.

SIP Communicator™

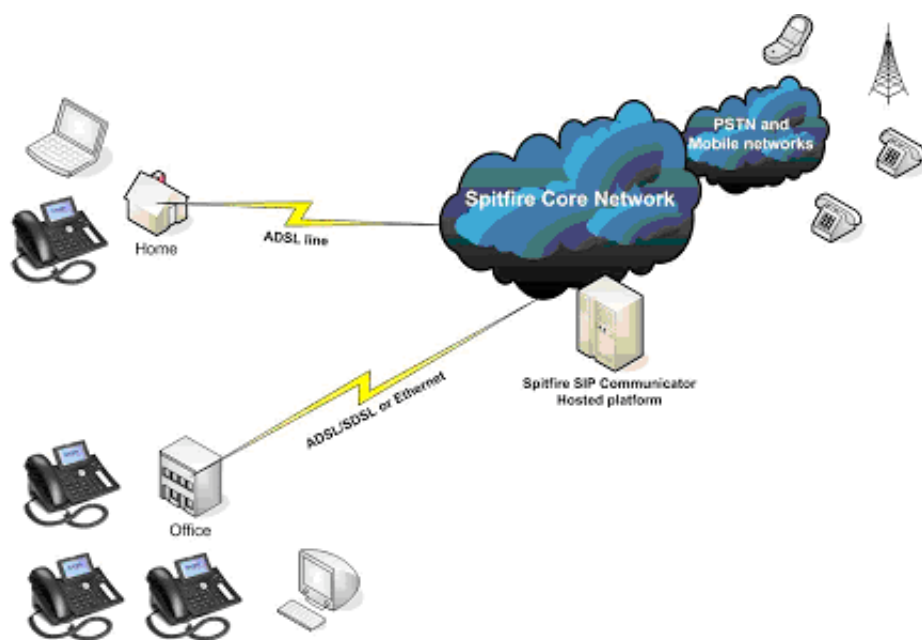
SIP Communicator™ is hosted at Spitfire's secure data facility in Harbour Exchange Square in London Docklands.

Users rent a virtual telephone system at a cost of £10.00 per month per extension. The key benefits are low set up costs; multi-site deployment, (extensions can be at different sites but act as one single system);, and extremely flexible and easy management.

As clients pay a rental per month you can grow (and reduce) the number of extensions at short notice. The system has a fantastic range of VoIP features delivering improved communication and productivity.

Spitfire are one of the only SIP providers to have our own interconnect with BT, and provide our own ADSL/SDSL circuits; as all elements of the service are provided by our own network, we are able to control the call quality and ensure that you receive a business quality service.

Detailed below is an overview of the network.



SIP Communicator™ Telephones - Snom range of SIP Phones

SIP Communicator™ is designed to fully integrate with the Snom range of SIP phones, these are stylish, affordable and robust handsets. They share some software design elements with the SIP Communicator™ platform, ensuring features are accessible and easy to use.



The Snom 360 was designed for maximum productivity and efficiency in the everyday business environment. There are also Snom 320 and Snom 300 phones available in the range as well as a DECT Cordless – the Snom M3. Phones are also available in white – Snom Snow models.

The system is designed to be self administered, so functions such as hunt groups etc can be set up and changed by the client, as well as speed dials etc.. A web interface allows the administrator and users to make changes to the system or their individual phone. A softphone is also available for remote and mobile workers.

The Service

In addition to all the usual features of holding and transferring calls, SIP Communicator™ also includes the following features:

- Callers can leave messages in individual or group voicemail boxes to be retrieved by you from your handset, or you can configure the system to send voicemails as an attachment to an email
- Web interface for flexible managements
- Create individual or group speed dials
- Off site call diversion
- Multiple hunt groups allow incoming calls to ring telephones simultaneously or sequentially
- Conference calls bridge facility

The Benefits

- PBX hardware and software is located at our secure Docklands Data Centre rather than installed your office.
- Although the PBX will be in London, you can be located anywhere and your numbers can appear to be anywhere, allowing you to give out local numbers to your customers.
- Spitfire can provide geographic numbers for any area in the UK, as well as non-geographic numbers such as 0800 and 0845 if required.
- In most cases we can port your existing phone numbers, even if you are moving outside of your exchange area.
- Minimum contract of just three months provides maximum flexibility.
- We supply Snom handsets as required which include an LCD display, speakerphone and message waiting indicator.
- We can also supply the Counterpath Softphone that installs on your PC or laptop, and comes with a headset and microphone.

Email Spitfire on info@spitfire.co.uk

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